

CAPITOL CORRIDOR

# Ride Guide



**A HANDY REFERENCE GUIDE  
SO YOU CAN GET THE MOST FROM  
YOUR TRAIN EXPERIENCE!**

CAPITOL CORRIDOR

[www.capitolcorridor.org](http://www.capitolcorridor.org)





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## Welcome to the Capitol Corridor

Thank you for riding the Capitol Corridor intercity train service. Whether you're a regular rider or a first-time passenger, you'll find lots of useful information in these pages on how to get the most out of your trip.

The Capitol Corridor provides a pleasant alternative for traveling along the congested I-80, I-680 and I-880 freeways by operating fast, reliable and affordable intercity train service that connects Sacramento and the surrounding communities with Oakland, San Francisco, San Jose/Silicon Valley, and other Bay Area destinations.

The Capitol Corridor is dedicated to providing you with a rail travel experience that is comfortable, convenient, and worry-free. This guide outlines what you need to know to ride the train; more information can be found on our website at [www.capitolcorridor.org](http://www.capitolcorridor.org).

Sincerely,



A large, stylized handwritten signature in black ink that reads "Eugene K. Skoropowski". The signature is written in a cursive style with a long horizontal flourish extending to the right.

Eugene K. Skoropowski  
Managing Director  
Capitol Corridor Joint Powers Authority  
Oakland, CA

## We'll Take You There

The Capitol Corridor provides direct train service from Auburn/Sacramento to the Bay Area and San Jose, and connecting service to other destinations, including downtown San Francisco, via motorcoaches. Dedicated motorcoach bus service extends the train service to various communities in Northern California.

### Staffed and Unstaffed Stations

Capitol Corridor staffed stations have station agents available to assist you with ticket purchases and any questions you may have about the service. Restrooms and other amenities are available at most staffed stations. Unstaffed stations do not have station agents, and the availability of amenities such as restrooms, shelters, and Quik-Trak ticket machines varies by station.

## Popular Destinations

Here are some popular destinations along the Capitol Corridor line:

- Old Sacramento (Sacramento)
- California State Railroad Museum (Sacramento)
- California State Capitol (Sacramento)
- Six Flags Marine World (Martinez)
- Fourth Street (Berkeley)
- Pier 39 (San Francisco)
- Union Square Shopping (San Francisco)
- Alcatraz (San Francisco)
- Jack London Square (Oakland)
- Oakland Arena, McAfee Coliseum (Oakland)
- Paramount's Great America (Santa Clara)
- HP Pavilion (San Jose)
- Children's Discovery Museum (San Jose)

For detailed information about destinations, hours of operation and parking availability, visit our website at [www.capitolcorridor.org](http://www.capitolcorridor.org).



# *Destinations*

The Capitol Corridor takes you to a wide variety of destinations in Northern California, including museums and cultural institutions, amusement parks, shopping and business districts, and other attractions.

● **Auburn**

- Platform only, limited free parking
- Local transit connections

● **Rocklin**

- Boarding area only,\* limited free parking
- Local transit connections

● **Roseville**

- Station staffed with travel agent, limited parking
- Local transit connections

● **Sacramento**

- Staffed station, Quik-Trak machines, limited paid parking
- Motorcoaches to Redding, Reno and South Lake Tahoe
- Local transit connections

● **Davis**

- Staffed station, Quik-Trak machine, limited permit parking
- Local transit connections

● **Suisun/Fairfield**

- Depot building, Quik-Trak machine, limited free parking
- Local transit connections

● **Martinez**

- Staffed station, Quik-Trak machine, limited free parking
- Motorcoaches to Vallejo, Napa and Santa Rosa
- Local transit connections

● **Richmond/BART Station**

- BART Intermodal station, Quik-Trak machine, limited free parking
- Local transit connections

● **Berkeley**

- Boarding area only
- Local transit connections

● **Emeryville**

- Staffed station, Quik-Trak machines, limited free parking
- Motorcoach connection to San Francisco
- Local transit connections

● **Oakland/Jack London Square**

- Staffed station, Quik-Trak machine, limited paid parking
- Motorcoach to San Jose
- Local transit connections

● **Oakland Coliseum/BART Station**

- BART Intermodal platform, limited parking
- Local transit connections, access to Oakland International Airport via AirBART shuttle

● **Hayward**

- Platform only, limited free parking
- Local transit connections

● **Fremont/Centerville**

- Depot building, Quik-Trak machine, limited free parking
- Local transit connections

● **Santa Clara/Great America**

- Platform only, limited free parking
- Local transit connections and employer shuttles

● **San Jose Diridon/CALTRAIN Station**

- Staffed station, limited free parking for Amtrak passengers
- Motorcoaches to Santa Barbara
- Local transit connections

## Schedules

The Capitol Corridor operates daily trips between Sacramento and Oakland/San Francisco, as well as San Jose. Train schedules are updated 2-3 times per year; for the most current information, pick up a printed timetable at a Capitol Corridor station or visit [www.capitolcorridor.org](http://www.capitolcorridor.org). At our website, you may also use our online Trip Planner and check real-time train status.

## Tickets

Capitol Corridor trains generally do not require advance purchase, so it's easy to just buy a ticket and go. Holiday travel, certain promotional offers and discount tickets may require advance purchase.

### How to Buy Tickets

There are many ways to purchase Capitol Corridor train tickets. Please note that all passengers must have a valid photo ID to purchase tickets and board Capitol Corridor trains and motorcoach services.

### Quik-Trak Ticket Machines

All types of tickets can be purchased at many stations from Quik-Trak ticket vending machines with a debit or major credit card. You can book, purchase, and print your tickets all at once. You can also book and purchase your tickets in advance online, then print them out on the Quik-Trak machine when you arrive at the station (you will need your confirmation number and/or the credit card used to make the purchase).

### Ticket Counters at Staffed Stations

All types of tickets can be purchased from agents at staffed stations. Hours of operation vary by station. Please visit our website at [www.capitolcorridor.org](http://www.capitolcorridor.org) for details.



### **Tickets Online**

Most types of tickets can be purchased in advance online, with a major credit card. Visit [www.capitolcorridor.org](http://www.capitolcorridor.org) to purchase your tickets. You will receive a confirmation number that you can use to pick up your tickets from an agent at a staffed station or from a Quik-Trak ticket vending machine. If you purchase your tickets at least 14 days in advance, they can be mailed to you at no additional charge. For tickets purchased within 14 days of travel, an additional fee may apply to have your tickets mailed to you.

### **Multi-Ride Tickets by Mail**

If you are traveling between two unstaffed stations that do not have Quik-Trak machines, there is an easy way for you to buy multi-ride tickets by mail. Call 1-877-9-RIDECC (1-877-974-3322) or visit [www.capitolcorridor.org](http://www.capitolcorridor.org) for details.

### **Tickets On Board the Train**

Only one-way tickets can be purchased from a conductor on board Capitol Corridor trains. If you board at an unstaffed station, there is no surcharge to purchase your ticket on the train. Capitol Corridor is currently working to install Quik-Trak ticket machines at all stations. If you board at a staffed station, you'll pay a surcharge for each ticket purchased on board.

Conductors accept cash, major credit cards, or debit cards with a Visa or Mastercard logo for the purchase of one-way tickets on board the train.

In order to ride the motorcoach portion of the trip, you must have a ticket that includes the designated motorcoach segment of the route, as well as a segment of rail travel. If you are beginning your trip on a motorcoach without a ticket in hand, see Page 15 for travel information.



# Types of Tickets

## **ONE-WAY OR ROUND-TRIP**

Good for one-way or round-trip travel between two stations.

### **HOW TO BUY:**

- Advance purchase online
- Quik-Trak ticket machines
- Station agents
- Conductor on board (fee may apply)

## **MONTHLY UNLIMITED**

Good during the calendar month in which it is issued for unlimited rides between the stations named on the ticket (or any stations in between). Discounted fare.

### **HOW TO BUY:**

- Station agents
- Quik-Trak ticket machines

## **TEN-RIDE (45-DAY)**

Good for 10 one-way rides in a 45-day period between the stations named on the ticket (or any stations in between). Discounted fare.

### **HOW TO BUY:**

- Station agents
- Quik-Trak ticket machines

# Ticket Buying Options

STATION NAME	CODE	STAFFED
Auburn	ARN	Unstaffed
Rocklin	RLN	Unstaffed
Roseville	RSV	Unstaffed***
Sacramento	SAC	Staffed
Davis	DAV	Staffed
Suisun/Fairfield	SUI	Unstaffed
Martinez	MTZ	Staffed
Richmond/BART	RIC	Unstaffed
Berkeley	BKY	Unstaffed
Emeryville	EMY	Staffed
San Francisco Ferry Building	SFC	Staffed
Oakland/Jack London Square	OKJ	Staffed
Oakland Coliseum/BART	OAC	Unstaffed
Hayward	HAY	Unstaffed
Fremont	FMT	Unstaffed
Santa Clara/Great America	GAC	Unstaffed
San Jose/Diridon	SJC	Staffed

\* Buy tickets on board without incurring surcharge. For ticketing and travel between two unstaffed stations by train, passengers can purchase their ticket on the train. Ticketing and travel between stations served by motorcoaches is only available to passengers with a valid train connection.

## Discounts and Promotions

You may be eligible for discount tickets. Please visit our website at [www.capitolcorridor.org](http://www.capitolcorridor.org) for information on discount tickets and our current promotions.

## Frequent Business Travel

If you travel to work on the Capitol Corridor, you may be able to take advantage of employer-sponsored programs that save you money on public transit. Ask your employer for more details, or visit [www.commutercheck.com](http://www.commutercheck.com) or [www.wageworks.com](http://www.wageworks.com) for more information.

TICKET AGENT	QUIK-TRAK	BUY ON BOARD
No	No	Yes*
No	No	Yes*
No	No	Yes*
Yes	Yes	No**
Yes	Yes	No**
No	Yes	Yes*
Yes	Yes	No**
No	Yes	Yes*
No	No	Yes*
Yes	Yes	No**
Yes	Yes	No**
Yes	Yes	No**
No	No	Yes*
No	No	Yes*
No	Yes	Yes*
No	No	Yes*
Yes	No	No*

\*\* Additional fee charged for purchasing a ticket on board the train when boarding at a staffed station. To avoid fees, purchase your ticket online or from the station agent or Quik-Trak machine if available.

\*\*\* There is a travel agent available for limited hours who sells train tickets.

### Group Travel

Groups of 20 or more passengers traveling together are eligible for a group discount. Our Train Treks™ program, designed for school groups, also offers a discounted rate for travel. Reservations are required for all groups in order to receive the discounted fare. Please call 1-877-9-RIDECC (1-877-974-3322) for more information on group travel.

# At the Station

## Getting There

For detailed information on Capitol Corridor stations – including addresses, maps, parking, and local transit connections, visit our website at [www.capitolcorridor.org](http://www.capitolcorridor.org).

## Disabled Access

All Capitol Corridor trains are ADA-accessible. See the conductor for assistance when boarding.

## Passenger Information Display Signs

Electronic signage at most stations provide you with real-time status of incoming trains and inform you of any delays or other important announcements.

Real-time train status can also be checked on the Capitol Corridor website at [www.capitolcorridor.org](http://www.capitolcorridor.org) before arriving at the station.



# Passenger Code of Conduct

The Capitol Corridor recommends the following procedures to ensure that all passengers enjoy a safe and comfortable ride. Thank you for your cooperation.

## At the Station

- Arrive early and avoid rushing to the train.
- Avoid running. Always walk.
- Watch for moving vehicles on the station platform and stay behind the yellow line.
- Keep children close to you at all times.

## Boarding and Exiting

- Watch your step when boarding and exiting the train.
- Never board or exit a moving train.
- Do not block the wheelchair ramp.
- Gather your belongings and prepare to exit as the train approaches your destination.
- If you need assistance, proceed to the lower level prior to arrival at the station stop.

# Safety & Security

Security measures are for the benefit of our riders. We ask for your cooperation.

## Passenger Identification

All Capitol Corridor passengers must present valid identification, such as a current driver's license, passport or other photo ID, when purchasing tickets and must carry this ID with them on board the train. Motorcoach passengers must present a valid photo ID before boarding.

## Trust Your Instincts

Please help us keep our trains safe and secure for everyone by being watchful and observant. Please report any unmarked or unattended items or suspicious activity immediately to the station agent or train crew. Thanks for doing your part.

- Generally, all exit doors on the station side of the train will open at each stop. In some cases, not all the doors will open; listen for announcements and instructions prior to arrival.
- Exit the train promptly once the train has stopped.

### **On the Train**

- Use handrails for balance and support.
- Avoid standing in the vestibule or in between train cars when the train is in motion.
- Familiarize yourself with emergency exits and the passenger safety card.
- Keep all windows and doors closed, unless instructed to do otherwise by a uniformed crew member in an emergency.
- Do not leave children unattended or let them run in the aisles. Hold hands with small children while walking through the train.

### **Be a Courteous Rider**

- Only occupy one seat per person. Please make seats available for other passengers.
- Keep shoes off the seats.
- Refrain from engaging in loud and/or vulgar conversation.
- Keep portable devices such as laptops, CD or MP3 players, and electronic games on mute/silent, or use earphones.
- Dispose of trash and newspapers in the receptacles provided.
- Store baggage and personal belongings in the overhead racks and designated storage areas, instead of on the seat next to you.

### **Train Conductors**

The train conductor is required to monitor all cars on the train, and will occasionally pass through each car. If you need to immediately locate the train conductor, ask the food service attendant to make a PA announcement for assistance.



### **Emergency Exits**

All side doors and designated windows on each train car are equipped with emergency exit releases. Follow the instructions provided on the signs or in the passenger safety cards in the back of each seat.

## **Riding the Train**

### **Choosing a Seat**

Seating is first come, first serve, and limited to one seat per person. Please be considerate of families or groups who would like to sit together.

### **Baggage**

Trains and motorcoaches have limited room for carry-on baggage. Overhead racks accommodate most personal belongings and carry-on bags that meet airline requirements. Store larger baggage on the racks near the stairwells.

Dangerous or illegal items, including firearms and weapons of any kind, are prohibited on board. Capitol Corridor and Amtrak accept no liability for carry-on baggage. Visit [www.capitolcorridor.org](http://www.capitolcorridor.org) for our complete policy.

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# *On the Train*

From departure to arrival, Capitol Corridor makes your trip convenient, comfortable and enjoyable.



## **Bikes on Board**

Bicycles are welcome aboard Capitol Corridor trains. You can find bicycle racks on the lower level of most train cars. If all racks are full, notify the conductor. The conductor will identify a place for you to safely secure your bike. Please carry a bungee cord with you to use in securing your bike.

## **Animals**

No animals or pets are permitted on Capitol Corridor trains or motorcoaches, with the exception of certified guide or service animals accompanying passengers with disabilities. Documentation is required.

## **Train Amenities**

### **Restrooms**

Each train car has a wheelchair-accessible restroom on the lower level. An additional restroom is located on the lower level or at the end of the upper level.

### **Food and Beverages**

All Capitol Corridor trains offer food and beverage service in the Café Car; look for the sign on the outside of the train car. Breakfast, light meals and snacks, and hot and cold beverages are available.

### **Electrical Outlets**

Power outlets are available on board for passengers using portable devices such as CD players, laptop computers, electronic games, etc.

### **Wireless Internet (Wi-Fi)**

Capitol Corridor's Wi-Fi program offers high-quality, onboard access to email, the Internet, private networks, instant messaging and digital entertainment. Visit [www.capitolcorridor.org](http://www.capitolcorridor.org) to find out which trains are Wi-Fi enabled.

## **Transit Connections**

### **Motorcoach Bus Service**

The Capitol Corridor operates dedicated motorcoach bus service that connects outlying communities to the train system. The motorcoach and train schedules coordinate to provide

connections to various communities in Northern California and Nevada. In some cases motorcoaches are used in lieu of train service. Motorcoach connections are always highlighted in our schedule to differentiate them from trains. Motorcoach travel must be made in conjunction with train travel.

If you are beginning your trip on the motorcoach and do not have a ticket in hand, you must give your photo ID to the driver. Upon arrival to your transfer destination, the driver will escort you to a Quik-Trak machine or station agent to purchase a ticket for your full route, which must include a segment of rail travel. Your photo ID will be returned to you at this time.

All motorcoaches are equipped with roomy reclining seats, overhead reading lights and baggage storage space. For detailed information on motorcoach destinations and schedules, pick up a timetable at any station or visit our website at [www.capitolcorridor.org](http://www.capitolcorridor.org).

### **Transit Transfer Program**

The Capitol Corridor partners with several transit agencies to provide convenient and free transfers to local transit services. While riding the train, ask the conductor for a transit transfer that entitles you to free connections on local transit lines. For more information on participating transit agencies, visit [www.capitolcorridor.org](http://www.capitolcorridor.org).

### **Bay Area Rapid Transit (BART)**

You can easily transfer to BART trains at the Richmond Intermodal and Oakland Coliseum Stations. Take advantage of a 20% discount on BART tickets if you purchase them on board Capitol Corridor trains. \$10 BART tickets are available for \$8 in the Café Car, limit one per person. For more information about BART service, visit [www.bart.gov](http://www.bart.gov).

### **Silicon Valley Employer Shuttles**

The Capitol Corridor provides free weekday shuttles between the Santa Clara/Great America station and nearby employers. For details and schedules, visit [www.capitolcorridor.org](http://www.capitolcorridor.org).

### **Caltrain**

Capitol Corridor passengers may transfer to the Caltrain line, which serves the Peninsula and Silicon Valley, at the San Jose Diridon station. For more information about Caltrain service, visit [www.caltrain.com](http://www.caltrain.com).

## **Airport Connections**

Please allow 1-2 hours for connections between the Capitol Corridor and Bay Area airports. If you're using Capitol Corridor and BART service to reach the airport, please remember that you can buy your BART ticket onboard any Café Car at a 20% discount.

### **San Francisco International Airport (SFO)**

You can get to SFO by taking the Capitol Corridor and transferring to BART at either the Richmond Intermodal Station (walk to the adjacent BART platform) or the Oakland Coliseum station (proceed to the pedestrian bridge connecting to the Coliseum/Oakland Airport BART station). Visit [www.bart.gov](http://www.bart.gov) for details and schedules.

### **Oakland International Airport (OAK)**

Take the Capitol Corridor train directly to the Oakland Coliseum station and proceed to the pedestrian bridge connecting to the Coliseum/Oakland Airport BART station. From the BART Station, take the AirBART shuttle or AC Transit to the airport. (You can transfer to AC Transit using a Transit Transfer. Ask your conductor for a free Transit Transfer while on board Capitol Corridor.)